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Jun 18th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am writing to support broadband competition. Ive had internet through, AT&T, and then Comcast, but am switching to a small local carrier for a number of reasons.

First the larger companies are far more expensive, and less concerned with customer service. It has been difficult to have problems dealt with in a timely manor.

Their rates go up constantly, with little or no improvement in service. Im a retired school teacher on a fixed income, and the rates are getting too high.

With a local service I can get the same or better speed at a much lower rate, and the customer service is much better, too.

I am over 70, and having high speed internet allows me to keep in touch with friends in Europe, Asia, and throughout the U.S. and Canada. We can easily send photos and videos to each other, to help keep in touch.

I have a disability that when it flares up, keeps me homebound. The ability to stream movies, or TV shows that are not on cable or regular TV, is important to me.

I also have very basic phone landline service through a major provider, and the rates are over triple what they were when I got the service because a number of different fees have been tacked on. Local small companies can provide phone service at much lower rates.

Local competition will help keeps rates lower, and offer more choices. Please keep broadband competitive.

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